

December 21, 2021

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Mike Brown (via email only) Division Manager Bureau of Water – Division of Public Water Supplies Illinois Environmental Protection Agency Email: <u>Michael.l.brown@illnois.gov</u>

Re: August 2, 2021 Unilateral Administrative Order

Dear Mr. Adamiec and Mr. Brown:

In compliance with Paragraph 74(s) of the UAO, please find below Illinois-American Water Company's ("ILAW") twenty first weekly update to EPA and IEPA on ILAW's progress with complying with the UAO. For organizational purposes, ILAW has used the headings from Paragraph 74 of the UAO to provide this weekly update.

Monitoring and Inspections (Paragraphs 74(a-c)): Ongoing

- ILAW has not been notified of any new SSOs in Cahokia Heights since the last weekly update.
- ILAW has deployed the continuous pressure monitoring equipment as required by Paragraph 74(c) of the UAO. Pressure monitoring and collection as required by the UAO began on September 1, 2021 and is ongoing.
- To avoid weather related failure in pressure monitors and disruptions in monitoring, ILAW has installed in-ground pressure monitors. ILAW uninstalled all hydrant pressure monitors.

Low Pressure/Loss of Pressure Events (Paragraphs 74(d-e)): Ongoing

• On December 20th at 09:56 am, the hydrant pressure monitor HCV-32 dropped to 18.969 psi for less than a second during a transient event. The pressure at the Edgemont booster station did not drop below 20 psi.

Illinois American Water was ranked highest in customer satisfaction with large water utilities in the Midwest two years in a row.



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- caution. Paragraph 74 (e)(iii) of the UAO, ILAW consulted with IEPA out of an abundance of Although ILAW believed this event met the definition of a transient event pursuant to
- affected customers and bottled water distribution in compliance with the Alternative On December 20th, a boil order and Tier1 public notice was issued to approximately 100 samples were collected on December 20th. Water Source Plan commenced on December 20th as required by the UAO. Water quality

Alternative Water Source Plan (AWSP) Development and Implementation

(Paragraph 74(f-i)): Submitted and approved by EPA.

commenced on December 20th The AWSP was triggered by the above-described event and bottled water distribution

October 20; below are updates: Schedule for Correcting Significant Deficiencies (Paragraphs 74(j-k)): Approved by EPA on

- Choteau Island Intake Building Interior Painting project:
- Ο Project has been awarded to a construction firm, and work is in progress.
- ٠ characterization purposes at the Choteau Island intake: Inoperative monitoring equipment, which was used for non-regulatory raw water
- 0 Required sample trough was installed the week of 11/22/2021; conductivity and pH probes are on order.

Sampling Ongoing. Sample Siting Plan (Paragraphs 74(1-p)): Submitted and approved by the IEPA and EPA;

System Information (Paragraph 74(q)): Submitted to EPA on August 31, 2021

Notification and Reporting (Paragraphs 74(r-t)): Ongoing

ILAW is submitting weekly updates to EPA and has set a weekly regular meeting time with EPA.

We look forward to discussing this weekly update on the next scheduled telephone conference.

Very truly yours,

facl to

Rachel Bretz Director of Water Quality

CERTIFICATION

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

facle to

Rachel Bretz Director of Water Quality