



September 14, 2021

James Adamiec (via email only)
 Environmental Scientist
 Water Enforcement and Compliance Assurance Branch
 U.S. EPA Region V
 Email: adamiec.james@epa.gov

Mike Brown (via email only)
 Division Manager
 Bureau of Water – Division of Public Water Supplies
 Illinois Environmental Protection Agency
 Email: Michael.l.brown@illinois.gov

Re: **August 2, 2021 Unilateral Administrative Order**

Dear Mr. Adamiec and Mr. Brown:

In compliance with Paragraph 74(s) of the UAO, please find below Illinois-American Water Company's ("ILAW") seventh weekly update to EPA and IEPA on ILAW's progress with complying with the UAO. For organizational purposes, ILAW has used the headings from Paragraph 74 of the UAO to provide this weekly update.

Monitoring and Inspections (Paragraphs 74(a-c)): Ongoing

- ILAW has not been notified of any new SSO in Cahokia Heights since the last weekly update.
- ILAW has deployed the continuous pressure monitoring equipment as required by Section 74(c) of the UAO. Pressure monitoring and collection as required by the UAO began on 09/01/2021.
- ILAW attended a technical meeting with EPA on 09/13/2021 to discuss monitoring specifications as well as reporting requirements.

Low Pressure/Loss of Pressure Events (Paragraphs 74(d-e)): Ongoing

- No new low pressure/loss of pressure events occurred since the last weekly update.

Alternative Water Source Plan (AWSP) Development and Implementation

(Paragraph 74(f-i)): Submitted and approved by EPA.

- No new events triggering AWSP implementation occurred since the last weekly update.

**Illinois American Water was ranked highest
 in customer satisfaction with large water
 utilities in the Midwest two years in a row.**

For J.D. Power 2021 award information,
 visit jdpower.com/awards.



Schedule for Correcting Significant Deficiencies (Paragraphs 74(j-k)): Ongoing

- ILAW has prepared a Plan for Correcting Significant Deficiencies and it is attached with this letter for EPA's review.

Sample Siting Plan (Paragraphs 74(l-p)): Submitted and approved by the IEPA and EPA; Sampling Ongoing.

System Information (Paragraph 74(q)): Submitted to EPA on 08/31/2021.

Notification and Reporting (Paragraphs 74(r-t)): Ongoing

- ILAW is submitting weekly updates to EPA and has set a weekly regular meeting time with EPA.

We look forward to discussing this weekly update on our schedule telephone conference tomorrow.

Very truly yours,



Rachel Bretz
Director of Water Quality

CERTIFICATION

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.



Rachel Bretz
Director of Water Quality